



Department of the Treasury
Internal Revenue Service

3651 S IH 35, STOP 6579 AUSC
AUSTIN TX 73301-0059

In reply refer to: XXXXXXXXXX
May 01, 2019 LTR 5071C BO
* 201812 30

XXXXXXXXXX
BODC: WI

Taxpayer
123 Main Street
Jacksonville, FL 32256



XXXXXX

Social Security Number
or Individual Taxpayer
Identification Number: *
Tax year: 2018
Telephone number: 1-800-830-5084
website: Identity Verification service
idverify.irs.gov
Control number: XXXXXXXXXXXXXXX

Dear TAXPAYER:

We need your assistance before we process your refund or overpayment. We received a federal income tax return, Form 1040, with your name, tax year, and Social Security number (SSN) or Individual Taxpayer Identification Number (ITIN) listed above. To protect you from possible identity theft, we need you to verify your identity before we can process this return and issue a refund or apply the overpayment to next year's estimated tax.

IF YOU DIDN'T FILE

IF you believe someone filed a fraudulent return using your name and SSN or ITIN, contact us immediately to confirm that you may be a victim of tax-related identity theft.

Use one of the following options:

- Online
Go to our Identity Verification Service website at idverify.irs.gov. It's quick, secure, and available 24 hours a day.
- By phone, if you can't verify online
Call us at 800-830-5084 between 7 a.m. and 7 p.m. local time.

IF YOU DID FILE

Contact us within 20 days from the date of this letter to verify your identity.

Use one of the following options:

- Online
Go to our Identity Verification Service website at idverify.irs.gov. It's quick, secure, and available 24 hours a day.
- By phone if you can't verify online



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Call us at 800-830-5084 between 7 a.m. and 7 p.m., local time.

To expedite the process when calling, you MUST have the following information available:

- This letter
- A prior year tax return
- The tax return for the year above
- Any supporting documents for each year's return (such as W-2's, 1099's, Schedule C, Schedule F, etc.)

If we're unable to verify your identity online or over the phone, we may ask you to schedule an appointment at your local IRS office to verify your identity in person.

If you choose to have an authorized power of attorney represent you (typically by filing Form 2848) we encourage you to be available with your authorized representative on the call. If you choose to have an unauthorized, third party assist you on the call, our representative must speak with you directly to get the needed information referenced above.

After you've successfully authenticated your identity, it may take 9 weeks to receive your refund. If there are other issues you may receive a notice requesting additional information that will extend the time that you'll receive your refund.

IF WE DON'T HEAR FROM YOU

We won't be able to process this return, issue a refund, or apply the overpayment to next year's estimated tax from this Dec. 31, 2018, tax return until we hear from you and verify your identity.

ADDITIONAL INFORMATION

For more information about this letter, go to www.irs.gov/5071c.

For more information about identity theft, go to www.irs.gov/individuals/identity-protection.

The Taxpayer Advocate Service (TAS) is an independent organization within the IRS that can help protect your taxpayer rights. TAS can offer you help if your tax problem is causing a hardship, or you've tried but haven't been able to resolve your problem with the IRS. If you qualify for TAS assistance, which is always free, TAS will do everything possible to help you. Visit taxpayeradvocate.irs.gov or



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call 877-777-4778.

XXXXXX

Thank you for your cooperation.

Sincerely yours,

John Smith

Integrity & Verification Operations
Program Manager, I&VO